

Privacy policy for “Infinity2Go”

§ 1 Information about the processing of personal data

(1) In addition to our online offer, we provide you with a mobile app that you can download to your mobile device. In the following, we inform you about the processing of personal data when using our mobile app. Personal data is all data that can be related to you personally, e.g. name, address, email addresses, user behavior.

(2) The responsible party pursuant to Art. 4 (7) EU General Data Protection Regulation (DS-GVO) is:

Be Infinity LTD.

Unit 1411, 14/Floor, Cosco Tower

183 Queen's Road Central

Sheung Wan

Hong Kong

E-mail: support@be-infinity.com

(3) EU data protection representative is:

SBS DATA PROTECT Limited Liability Company.

Hans-Henny-Jahnn-Weg 49

22085 Hamburg

info@sbs-data.de

(4) When you contact us by e-mail or via a contact form, the data you provide (your e-mail address, name and telephone number, if applicable) will be stored by us in order to answer your questions. We delete the data accruing in this context, if the inquiry is assigned to a contract, after the time limits for the term of the contract, otherwise after the storage is no longer necessary (usually after three years), or restrict the processing if there are legal obligations to retain data.

(5) If we use contracted service providers for individual functions of our offer or wish to use your data for advertising purposes, we will always carefully select and monitor these service providers and inform you in detail about the respective processes below. In doing so, we also state the specified criteria for the storage period.

§ 2 Your rights

(1) You have the following rights vis-à-vis a data controller with regard to personal data concerning you:

- Right to information
- Right to correction or deletion

- Right to restriction of processing
- Right to object to processing
- Right to data portability

(2) You also have the right to complain to a data protection supervisory authority about the processing of your personal data by us. A list of the German data protection supervisory authorities and their contact details can be found at the following link: https://www.bfdi.bund.de/DE/Infothek/Anschriften_Links/anschriften_links-node.html

§ 3 Processing of personal data when using our mobile app.

(1) When you download the mobile app, the required information is transferred to the app store, i.e. in particular username, email address and customer number of your account, time of download, payment information and the individual device identification number. In addition, the app store still independently collects various data and provides you with analysis results. We have no influence on this data processing and are not responsible for it. We process the data only insofar as it is necessary for downloading the mobile app to your mobile device.

(2) When you use the mobile app, we process the personal data described below to enable convenient use of the functions. If you want to use our mobile app, we process the following data, which are technically necessary for us to offer you the functions of our mobile app and to ensure the stability and security, so that they must be processed by us. The legal basis is Art. 6 para. 1 p. 1 lit. f DS-GVO:

- IP address
- Date and time of the request
- Time zone difference to Greenwich Mean Time (GMT)
- Content of the request (page visited)
- Access status/HTTP status code
- amount of data transferred in each case
- previously visited page
- browser
- operating system
- Language and version of the browser software.

(3) Furthermore, we need the name of your mobile device and your e-mail address to provide the services of the app.

(4) In addition to the previously mentioned data, technical tools are used for various functions when you use our mobile app, in particular cookies, which can be stored on your end device. Cookies are text files or information in a database that are stored in the device memory of your mobile device and assigned to the mobile app you are using. Cookies allow certain information to

flow to the entity that sets the cookie. Cookies cannot execute programs or transfer viruses to your mobile device, but are primarily used to make the Internet offer faster and more user-friendly. This app uses the following types of cookies, whose functionality and legal basis we will explain below.

- Transient cookies: Such cookies, especially session cookies, are automatically deleted when the mobile app is closed or by logging out. They store a so-called session ID.
- Persistent cookies: These are deleted automatically after a specified period of time, which varies depending on the cookie.

Mandatory functions that are technically necessary for the function of the mobile app: The technical structure of the mobile app requires us to use techniques, in particular cookies. Without these techniques, our app cannot be used (completely correctly) or the support functions could not be enabled. These are basically transient cookies that are deleted after the end of the usage process. You cannot deselect these cookies if you want to use our app. The legal basis for this processing is Art. 6 (1) p. 1 lit. f DS-GVO.

§ 4 Data processing when opening a customer account.

Pursuant to Art. 6 (1) p. 1 lit. b DSGVO, personal data will continue to be collected and processed to the extent necessary in each case if you provide it to us when opening a customer account. You can find out which data is required for opening an account from the input mask of the corresponding form. Deletion of your customer account is possible at any time and can be done by sending a message to the above address of the person responsible. After deletion of your customer account, your data will be deleted, provided that the contracts concluded via it have been fully processed, no legal retention periods are opposed and there is no longer a legitimate interest on our part in storing it.

§ 5 Other processing purposes

Compliance with legal requirements: We also process your personal data to comply with other legal obligations that may affect us in connection with our business activities. These include, in particular, retention periods under commercial, trade or tax law. In doing so, we process your personal data in accordance with Article 6 (1) sentence 1 lit. c DS-GVO (legal basis) to fulfill a legal obligation to which we are subject.

Legal enforcement: We also process your personal data in order to be able to assert our rights and enforce our legal claims. Likewise, we process your personal data to be able to defend ourselves against legal claims. Finally, we process your personal data to the extent necessary to prevent or prosecute criminal offences. In this regard, we process your personal data to protect our legitimate interests pursuant to Art. 6 (1) p. 1 lit. f DS-GVO (legal basis), insofar as we assert legal claims or defend ourselves in legal disputes or we prevent or investigate criminal acts (legitimate interest).

Consent: Insofar as you have given us consent to process personal data for certain purposes (e.g. sending information material and offers), the lawfulness of this processing is based on your

consent. Consent given can be revoked at any time. This also applies to the revocation of declarations of consent given to us before the applicability of the GDPR, i.e. before 25.5.2018. Please note that the revocation only takes effect for the future and processing operations up to that point are not affected.

§ 6 Recipients of data

Within our company, those bodies that need your data to fulfill our contractual and legal obligations will receive access to it. Service providers and vicarious agents (e.g. technical service providers) employed by us may also receive data for these purposes. We limit the transfer of your personal data to what is necessary, taking into account the requirements of data protection law. In some cases, the recipients receive your personal data as order processors and are then strictly bound by our instructions when handling your personal data. In some cases, the recipients act independently in their own data protection responsibility and are also obliged to comply with the requirements of the GDPR and other data protection regulations.

Finally, in individual cases we transfer personal data to our consultants in legal or tax matters, whereby these recipients are obligated to maintain special confidentiality and secrecy due to their professional status.

§ 7 Data transfer to third countries

In the context of the use of the above tools, we may transfer your IP address to third countries. The data transfer is based in each case on your express consent. Otherwise, we do not transfer your personal data to countries outside the EU or the EEA or to international organizations, unless explicitly stated otherwise in this privacy policy.

§ 8 Duration of data storage

We initially process and store your personal data for the duration for which the respective purpose of use requires corresponding storage (see above for the individual processing purposes). If applicable, this also includes the periods of initiation of a contract (pre-contractual legal relationship) and the processing of a contract. On this basis, personal data is regularly deleted as part of the fulfillment of our contractual and/or legal obligations, unless its temporary further processing is necessary for the following purposes:

- Fulfillment of legal retention obligations
- Preservation of evidence in compliance with the statute of limitations

§ 9 Data security

Personal data is protected by us by means of suitable technical and organizational measures in order to ensure an appropriate level of protection and to safeguard the personal rights of the persons concerned. The measures taken serve, among other things, to prevent unauthorized access to the technical equipment used by us and to protect personal data from unauthorized disclosure by third parties. Nevertheless, we would like to point out that data transmission on the

Internet (e.g. when communicating by e-mail) can have security gaps. Complete protection of data against access by third parties is therefore not possible.

§ 10 Obligation to provide data

In principle, you are not obliged to provide us with your personal data. However, if you do not do so, we will not be able to provide you with our app without restrictions or answer your inquiries to us. Personal data that we do not absolutely need for the above-mentioned processing purposes are marked accordingly as voluntary information.

§ 11 Automated decision-making/profiling.

We do not use automated decision-making or profiling (an automated analysis of your personal circumstances).

§ 12 Actuality and change of this privacy policy

(1) This data protection declaration is currently valid and has a status of 26.06.2023.

(2) Due to the further development of our offers or due to changed legal or regulatory requirements, it may become necessary to change this privacy policy.